



## Educating Patients: COVID-19 & Influenza

Coronavirus Disease 2019 (COVID-19) made an impact on the North Alabama communities through spring and summer. However, as fall and winter arrives, the flu will become a prominent health concern as well. Both viruses could have a greater impact in primary care offices as well as hospitals if patients are not provided with early interventions and education. As both become prominent viruses in this region, educating patients on best hygiene practices, encouraging patients to avoid contact with those possibly affected by either virus, and educating patients on the importance of vaccinations will help decrease the possibility of high rates of infection with either virus. Helping patients understand the key differences and symptoms of these prominent viruses will also help lead to earlier symptom management, lower rates of cross contamination, and a decrease in the severity of infection rates overall. North Alabama Community Care can help patients with vaccination reminders, symptom education, and available resources they may need.

## What can North Alabama Community Care do to help my patients?

We can help any child or adult on Medicaid to:

- Find a doctor who accepts Medicaid
- Understand results from medical tests
- Schedule doctor appointments
- Attend doctor appointments and talk about healthcare needs
- Follow up care when or after leaving the hospital
- Manage medications
- Find community resources
- Locate specialty care, including mental health and substance use services
- Use Non-Emergency Transportation (NET) services

*Our goal is to provide care coordination services to help you take charge of your healthcare.*

*We provide services for primary care, maternity, and family planning for Alabama Medicaid Recipients in Cullman, Jackson, Limestone, Madison, Marshall, and Morgan Counties.*

# Spotlight on Accessing Provider Reports through the Provider Web Portal

## How to Access the Provider Reports:

Web Portal Link: <https://www.medicaid.alabamaservices.org/ALPortal/>

To access the login panel, click **Account** and then click **Secure Site**. Enter your **username** and **password** then **login**. Once logged in, click on **Trade Files** tab and the **download**. A drop-down box will appear, and a list of files will populate. Scroll to find the set of reports listed **MGD-S362-Q, MGD-M362-Q, MGD-S364-Q, and MGD-M364-Q**. These are your provider reports. **Double click** on report you would like to view. A screen will appear with all current a list of report dates associated with that report. **Double click** on any date to see report details.



## What are these reports?

- **MGD-S362-Q** is a summary level report that illustrates your current Quality Measure Scorecard.
- **MGD-M362-Q** is a report that reveals how each recipient affects your Quality Measure Scorecard.
- **MGD-S364-Q** is a summary level report that illustrates your current Cost Effectiveness Scorecard.
- **MGD-M364-Q** is a report that reveals how each recipient affects your Cost Effectiveness Scorecard.

## Why are these reports important?

These reports help determine participating PCP groups bonus payments. The Bonus Payment pool is paid quarterly and allotted as follows:

- 50% for Quality Measures
- 45% for Cost Effectiveness
- 5% for Patient Centered Medical Home Activities



Remember a part of being a participating PCP group is attending **THREE** Medical Management Meetings throughout the fiscal year (October 2020-September 2021).

## Medical Management Meeting Dates



For Upcoming Medical Management Meeting Dates, please look for an email or fax to your office.

The most current meeting dates and webinar information can also be found on our website at [www.northalcc.org](http://www.northalcc.org)

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# Flu Vaccinations

- North Alabama Community Care (NACC) would like to remind you that we are here to help your patients during the influenza season. We can reach out to patients who have yet to receive a vaccination on your behalf to explain the benefits and encourage vaccination.
- Have a flu vaccination clinic date or event that you want to share? Contact North Alabama Community Care. NACC will promote the clinic dates or events on our Website
- To help encourage patients to protect themselves and receive the flu vaccine, North Alabama Community Care will donate a limited amount of gift cards for drawings at your next Flu event. For more information, contact North Alabama Community Care.



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Friend's Name  
Street Address  
City, State Zip Code