

Delivering HealthCare Professional Meeting

September 27, 2023

- **Please sign into the Zoom Meeting using the Office Name you are representing (Hover over your video/phone box, “...” will let you rename your sign-in)**
- **In the Chat Box (Speech Bubble) please add your name, your practice name and your email address where we can forward you an evaluation.**
- **Questions to Cindy Maze at cindy.maze@northalcc.org**

North Alabama Community Care

Delivering Health Care Professionals

Bi-Annual Meeting

September 27, 2023

Agenda

- Welcome – Dana Garrard Stout, Executive Director
- Prescriptions to Patients for Diabetic Supplies
 - Kristian Testerman, Pharm D
- Gestational Diabetes Update
 - Kathy Chandler
- AIM Plus Supplies and Educational Materials
 - Dr. Kathy Chandler
- DHCP Updates – Laura Thompson, RN
 - 1 full year of eligibility after delivery
 - Dental Coverage for Pregnancy and 60 days PostPartum
 - New In-home Post Partum Encounter for Low-Risk Recipients
 - High Risk Recipients have always received the In-Home Post Partum Encounter
 - New Follow-up In-home Post Partum Encounter for High-Risk Recipients
- DHCP One-Time Referral Process
 - Virginia Wiggins-Motton, Family Planning and Maternity Supervisor
- ACHN Contract – Laura Thompson, RN Director of Quality

How to get Diabetic Supplies paid for by Medicaid

Kristian Testerman, Pharm D

Gestational Diabetes Update

By
Kathy Chandler, Ph.D.





AIM PLUS
— MEDICAL SUPPLIES —

Dr. Kathy Chandler

DHCP Updates

Laura Thompson, RN Director of Quality

Maternity Eligibility after Delivery

ALABAMA MEDICAID AGENCY

A L E R T

March 21, 2023

TO: All Providers

RE: Postpartum Coverage Extension from 60 Days to 12 Months

The Alabama Medicaid Agency received approval from the Centers for Medicare & Medicaid (CMS) to extend postpartum coverage to pregnant Medicaid recipients from 60 days to 12 months with an effective date of October 1, 2022.

Medicaid covers over half of the births in the state. To help improve maternal health, the Agency requested this postpartum coverage extension, and the Agency plans to evaluate the usage of benefits and maternal health outcomes of this pilot program (e.g., screening for clinical depression, decreasing the prevalence of hypertension and diabetes during pregnancy, and increasing the rate of contraceptive care).

During the COVID-19 public health emergency (PHE), all states were required to provide continuous coverage to Medicaid recipients to be eligible for enhanced federal matching funds under the Families First Coronavirus Response Act. As a result, postpartum coverage has been continuous since the start of the coronavirus pandemic.

After March 31, 2023, when the continuous enrollment requirement ends, pregnant recipients will keep their Medicaid coverage until 12 months after their pregnancy ends. It will then be determined if they are eligible for other Medicaid programs, ALL Kids, or refer them to the Federal Marketplace.

For questions related to the maternity services, please email Travis.Houser@Medicaid.Alabama.gov.

Maternity Dental Benefit Coverage

ALABAMA MEDICAID AGENCY

A L E R T

March 21, 2023

TO: All Providers

RE: Maternity Dental Benefit Coverage

The Alabama Medicaid Agency received approval to provide dental services to eligible pregnant recipients as of October 1, 2022. Eligible recipients who delivered or whose pregnancy ended on or after July 1, 2022, have continued to receive dental services beyond the 60 days postpartum period due to the continuous enrollment mandate associated with the public health emergency due to COVID-19. Effective October 1, 2024, pregnant adult recipients (age 21 and older) will only be eligible for these dental benefits during pregnancy and through the end of the month of 60 days postpartum when rendered by Alabama Medicaid enrolled dental providers.

Continue to refer to the Medicaid website, www.medicaid.alabama.gov, for more information about COVID-19 and the end of continuous enrollment on March 31, 2023.

For questions related to the maternity dental services, email Bakeba.Raines@Medicaid.Alabama.gov.

**Maternity Case
Management
Encounters
October 1, 2023**

Maternity Face to Face Screening and Assessment
Performed as early in pregnancy as possible



Maternity Follow Up Encounter
Performed in the 2nd Trimester Face to Face or Telephonically



Maternity Follow Up Encounter
Performed in the 3rd Trimester Face to Face or Telephonically



Maternity Face to Face Delivery Encounter
Performed in the hospital or if missed within 20 days of delivery



Maternity Face to Face Post-Partum In-Home Encounter
Performed between 30 and 40 days from the Delivery Encounter Date



If High Risk

Maternity Face to Face Post-Partum F/up Encounter
Performed in the home between 60 and 75 days from the Post-Partum Home Encounter

One-Time DHCP Referrals

What are one-time referrals?

Per Medicaid, if an EI arrives at the maternity provider's office with no DHCP Selection Referral form and the EI has not engaged with the NACC for Care Coordination, NACC may issue a ***one (1) time selection referral*** for the first visit and the DHCP must redirect the EI to NACC for initiation of Care Coordination. A permanent selection referral shall be granted after the EI engages with NACC for Care Coordination.

One-Time DHCP Referrals

When submitting a ***One-time Referral***, please use the following instructions:

- Verify the Recipient's Medicaid eligibility prior to request
Does the EI have Full Medicaid or Pregnancy Medicaid?
- Verify the Recipient's ACHN assignment
 - North Alabama Community Care is listed as "ACHNB"
- You must provide the following information:
 - Recipient's name, address, and telephone
 - Recipient's Medicaid number
 - Recipient's date of birth
 - **Date of covered visit – EI must be attributed to NACC per service date requested.**
 - Facility Contact Information (Person requesting the one-time referral)

One-Time DHCP Referrals

- As applicable, please include justification of need for multiple visits, as such will be staffed with Ms. Virginia Wiggins-Motton, Maternity Supervisor, prior to processing requests.

For example: EI was seen twice for maternal care at the DHCP office and EI did not disclose active Medicaid eligibility and has not enrolled into NACC Maternity Care Coordination. At the discretion of NACC, retro coverage for both visits may be considered per the one-time referral request.

- Please fax the referral to (256) 382-2715 or email to Ms. Sindyyetta Summer, NACC Referral Specialist at sindyetta.summers@northalcc.org**
Please allow **72 hours, not including weekends**, to process the one-time referral request. If you have any questions regarding the referral request, please call **Ms. Virginia Wiggins-Motton at 256-970-9486 or email at virginia.motton@northalcc.org**

One-Time DHCP Referrals

- One-time referrals are completed by NACC's Referral Specialist and can only be requested from a DHCP Provider rather than an EI.
- DHCP Selection Referral forms (standing referral) are completed by NACC's Maternity Care Coordinators at enrollment. EIs are provided with a handwritten copy of the DHCP Selection Referral form to keep for their records and/or share a copy with the DHCP at their next appointment with desired provider.
- Maternity Care Coordinators either fax or secure email a copy of the EI's DHCP Selection Referral Form to the DHCP provider at enrollment.

One-Time DHCP Referrals

ACHN DHCP Selection Referral Form

ACHN Region Name Madison
ACHN NPI Number 1417511015
Date of Encounter 07/12/2021
Type of referral

Here's where NACC notes – One-Time Referral

Selected DHCP Information

Name of DHCP

Name [REDACTED]
Medicaid ID 125522
NPI 1740580422
Phone 3345851171

Address

Street test
City Huntsville
Zip 35806
State Alabama

Telephone Number (with area code) (222) 222-2222

Person completing form information

Name of the person completing the form (print) Virginia Wiggins-Motton
Signature of the person completing the form Virginia Wiggins-Motton
Title of the person completing the form Family Planning and Maternity Supervisor
Telephone Number (with area code) (222) 222-2222

Frequently Asked Questions per One-time Referral Requests

1. If an EI delivers and never enrolled with NACC, can the DHCP request a one-time referral to cover the delivery?

In most cases, yes. A one-time referral can be honored. While in other instances, if the EI has delivered and it's within 20 days of the delivery, the EI can be rerouted to NACC for back enrollment and a standing DHCP Selection Referral Form will be completed by the Maternity Care Coordinator and provided to the DHCP per Medicaid protocols.

2. If an EI fails to disclose having Medicaid and the DHCP has seen the EI for 3 visits (for example), can a one-time referral be requested to cover all 3 visits?

In most cases, yes. It's highly encouraged that all DHCPs verify the EI's Medicaid eligibility at each office visit to ensure the EI remains eligible for Medicaid. DHCPs may also want to verify that the EI has enrolled with NACC by noting if the office has received a DHCP Selection Referral form for the EI from NACC. If the EI has not enrolled, please reroute the EI to NACC for enrollment.

EIs are to contact NACC at 256-382-2590 to schedule an appointment for Maternity Care Coordination. EIs may also visit the NACC to schedule an appointment. Medicaid requires all EIs opting to use Medicaid for maternal services be enrolled into Maternity Care Coordination services.

3. Is a one-time referral needed for family planning services post delivery?

Referrals are not required for family planning services. Please consult Medicaid Provider Manual for billing for EI family planning services. No referrals are required.

4. Can an EI request a one-time referral?

EI are not allowed to request one-time referrals with NACC

ACHN Contract

Laura Thompson, RN Director of Quality

