

North Alabama Community Care

EMAIL AND TEXTING POLICY

NACC may offer to talk with you through email or texting under the following situations:

- You give NACC an email address and you have not requested to no longer receive emails from us;
- You tell us it is okay to send emails and texts to you;
- NACC provides all information in written format when requested;
- NACC offers information and services in your native language;
- NACC offers other needed assistance to help make sure you understand information and services; and
- NACC follows all rules to protect your privacy.